University of Oregon: Applicant Access for AcademicWorks

The business pain point

The Office of Student Financial Aid and Scholarships for the University of Oregon (UO) determined early a solution was needed to improve access for incoming students to scholarship information. UO uses the AcademicWorks solution to manage scholarship information for all students and Banner as the Student Information System.

Existing UO students can easily access AcademicWorks with their campus user account, called a "DuckID".

The challenge came in providing access for AcademicWorks to potential students (aka applicants) without needlessly creating the DuckID, since many admitted students do not actually matriculate.

How did Cirrus Identity help?

The integrated cloud hosted solution Cirrus Identity provides to the University of Oregon (UO) allows applicants to log in to AcademicWorks with a social identity to view Financial Aid information.

The solution allows UO to limit access to users who have applied to the University of Oregon and already have a BannerID.

UO can defer provisioning enterprise accounts for applicants until they have fully committed to attending the University of Oregon.

This improves the user experience for applicants and a reduces operating costs for the University of Oregon as there is no need to create and manage credentials for applicants.

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The user experience?

Users submit an application to the University of Oregon, which creates an ID in Banner.

Via the Cirrus Identity API, the University of Oregon triggers a process where applicants choose a social identity for login to AcademicWorks.

Cirrus Identity maps the Banner ID to the social identity.

Users are then directed to the UO Scholarship portal (below), and given the option to "Sign into the UO Scholarship Dashboard."

The Cirrus Identity Discovery Service displays login options for users.

Continuing students and scholarship administrators are instructed to "Login with UO Duck ID".

Applicants choose the social identity they registered previously.

With this implementation, the University of Oregon only creates DuckIDs for users who officially enroll.
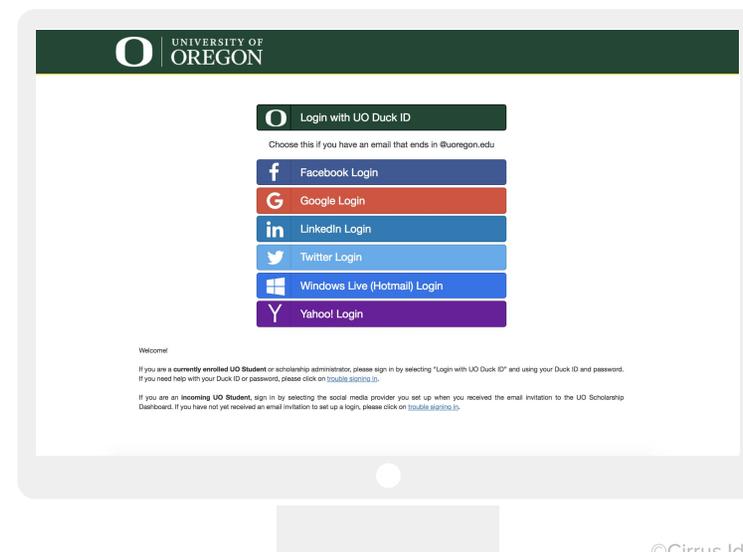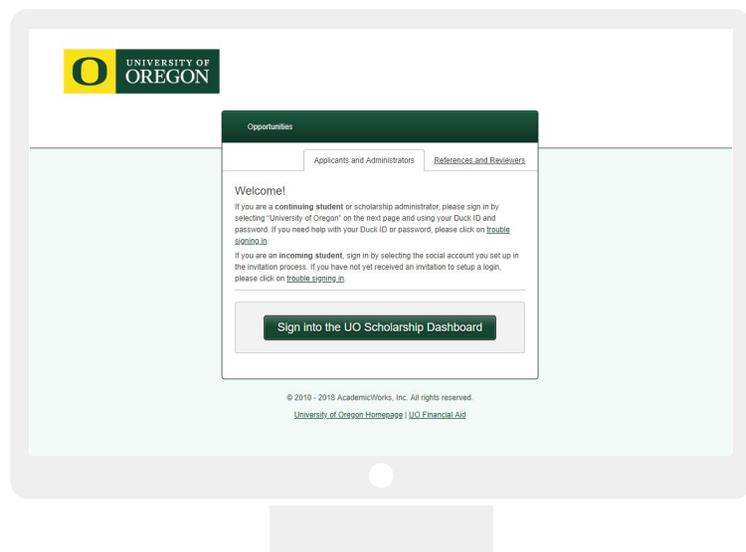
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Cirrus products used

- **Gateway Service** - social identity provider integration
- **Proxy Service** - single identity integration point with custom attributes per application
- **Account Linking** - link social identities to campus unique identifiers
- **Cirrus Identity APIs -** REST endpoints that streamline system integration

Product Integrations

Banner® by Ellucian

academicworks